

# RESOURCE GUIDE

At Glatfelter Healthcare, we provide more than just insurance. We offer education and risk management resources to help our healthcare organizations prepare for the unexpected. Serve your patients confidently with coverage from Glatfelter.

## RISK MANAGEMENT

From educational materials and training videos to tips and in-person consultations, we provide:

- Best practice guidelines available for download
- Checklists, infographics and sample procedures/policies
- Training on topics such as workplace harassment, abuse prevention and patient transfer safety
- On-site and remote risk management consultations
- Self-evaluation programs to identify areas for improvement
- Building replacement cost estimates
- Discounted background checks offered through Intellicorp

## SAFETY SOLUTIONS

Find tips and tools designed to help keep your organization safe. Topics include:

- General risks
- Patient care
- Abuse prevention
- Documentation tools
- Crime prevention
- Auto safety
- Personnel management
- Property management
- Cyber security

## VFIS UNIVERSITY (VFISu)

Manage training programs efficiently with our easy-to-use e-learning platform. Features include:

- Training programs developed by our industry experts covering topics from general industry to courses unique to your organization. Subjects include:
  - + Driver and Vehicle Safety
  - + Personnel Management
  - + Healthcare
  - + General Risks
  - + And more
- Quick and easy assignment of training to all employees
- Ability to track staff progress and compliance
- Certificates of completion
- Administrative level reporting

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HEALTHCARE